
LOCAL AND INTEREXCHANGE BUSINESS TELECOMMUNICATIONS SERVICES TARIFF

*This tariff, Idaho Tariff No. 10, issued by
Lingo Telecom, LLC d/b/a Lingo
replaces in its entirety Idaho Tariff No. 7
issued by Matrix Telecom, LLC d/b/a Lingo*

*All services in this tariff are grandfathered and available only to the existing former customers of
Lingo Communications North, LLC*

IDAHO

LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

OF

LINGO TELECOM, LLC D/B/A LINGO

This tariff contains the descriptions, regulations, and rates applicable to the provision of local exchange telecommunications services provided to the former customers of Lingo Communications North, LLC by Lingo Telecom, LLC d/b/a Lingo with principal offices at 9330 LBJ Freeway, Suite 944, Dallas, TX 75243 for services furnished within the State of Idaho. This tariff is on file with the Idaho Public Utilities Commission, and copies may be inspected, during normal business hours at the Company's principal place of business.

Regulatory Contact Toll-Free Number: 888-411-0111

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

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CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original rate sheet that are in effect on the date shown on each page.

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EXPLANATION OF SYMBOLS

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the following symbols:

- (C) To signify changed rate, regulation or condition.
- (D) To signify discontinued rate, regulation or condition.
- (I) To signify increase.
- (N) To signify new material, including a listing, rate, regulation, rule or condition.
- (R) To signify reduction.
- (T) To signify a change in the word of text, but no change in the rate, rule or condition.
- (M) Moved from another tariff location.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user communications services to the former business customers of Lingo Communications North, LLC by Lingo Telecom, LLC d/b/a Lingo, hereinafter referred to as the Company, within the state of Idaho. The Company's services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

All services in this tariff are grandfathered and available only to the existing former customers of Lingo Communications North, LLC

This tariff is on file with the Idaho Public Utilities Commission. In addition, this tariff is available for review at the main office of Lingo Telecom, LLC d/b/a Lingo at 9330 LBJ Freeway, Suite 944, Dallas, TX 75243 Irving, TX 75039.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 1 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to Carrier's location or switching center.

Authorization (Access) Code - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Authorized User - A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Commission - The Idaho Public Utilities Commission.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 1 – DEFINITIONS (CONT'D.)

Common Carrier - An authorized company or entity providing telecommunications services to the public

Company – Lingo Telecom, LLC, d/b/a Lingo, the issuer of this tariff.

Customer - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this tariff.

Customer Premises - A location designated by the Customer for the purposes of connecting to the Company's services.

Customer Terminal Equipment - Terminal equipment provided by the Customer.

End Office - The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

End-User Premises - A location designated by the Customer for the purposes of connecting to the Company's services.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 1 – DEFINITIONS (CONT'D.)

Exchange Telephone Company or Telephone Company - Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

ICB - Individual Case Basis.

IXC or Interexchange Carrier - A long distance telecommunications services provider.

Interruption - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Any Interruption allowance provided within this Tariff by Carrier shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or by applicable law.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-092 or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or its successor tariff(s).

LEC - Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

Lingo – Lingo Telecom, LLC d/b/a Lingo, issuer of this tariff.

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

MOU - Minutes of Use.

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SECTION 1 – DEFINITIONS (CONT'D.)

Serving Wire Center - A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Shared Inbound Calls - Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Shared Outbound Calls - Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "10XXX" or "101XXXX" with 1 + 10-digit number."

Station - The network control signaling unit and any other equipment provided at the Customer's premises which enables the Customer to establish communications connections and to effect communications through such connections.

Subscriber - The person, firm, partnership, corporation, or other entity who orders telecommunications service from Lingo. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

NECA - National Exchange Carriers Association.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

PIN - Personal Identification Number. See Authorization Code.

Point of Presence ("POP") - Point of Presence

Preferred Customer Discount ("PCD") - A discount added to the monthly invoice and deducted from the rack rate for grandfathered products and term contract discount.

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SECTION 1 – DEFINITIONS (CONT'D.)

Recurring Charges - Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

Remote Call Forward (“RCF”) - A service whereby calls placed to a telephone number are automatically forwarded by central office equipment to another number designated by the end user. The Remote Call Forwarding number may be either a different exchange (remote) or another central office area within the same exchange (local). Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end. Any toll portions of calls are billed to the Customer.

Service - Any means of service offered herein or any combination thereof.

Service Order - The written or verbal request for Company services by the Customer and the Company in the format devised by the Company. A Service Order initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

Switched Access Origination/Termination - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LED-provided access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Terminal Equipment - Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

Usage Charges - Charges for minutes or messages traversing over local exchange facilities.

User or End User - A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

Lingo - Lingo Communications, issuer of this tariff.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Idaho, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.3 Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least thirty (30) days, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D. Service may be terminated upon written notice to the Customer if:
 - .1 the Customer is using the service in violation of this tariff; or
 - .2 the Customer is using the service in violation of the law.
- E. This tariff shall be interpreted and governed by the laws of the State of Idaho without regard for its choice of laws provision.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.3 Terms and Conditions (Cont'd.)

- F. Any other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- G. To the extent that either the Company or any other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- H. The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts. All service packages established by the Company will be filed with the Commission prior to the furnishing of service.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Limitations on Liability

- A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- B. Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Limitations on Liability (Cont'd.)

- D. The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
1. Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
 2. Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 3. Any unlawful or unauthorized use of the Company's facilities and services;
 4. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
 5. Breach in the privacy or security of communications transmitted over the Company's facilities;

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Limitations on Liability (Cont'd.)

D. Cont'd.

6. Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth above in Section 2.1.1.A.
7. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
8. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
9. Any noncompletion of calls due to network busy conditions;
10. Any calls not actually attempted to be completed during any period that service is unavailable;
11. And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Limitations on Liability (Cont'd.)

- E. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- F. The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- G. Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.
- H. Directory Errors - In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listing obtainable from the directory assistance operator shall be at the monthly tariff rate for each listing, or in the case of a free or no-charge directory listing, credit shall equal two times the monthly tariff rate for an additional listing, for the life of the directory or the charge period during which the error, mistake or omission occur.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Limitations on Liability (Cont'd.)

I. With respect to Emergency Number 911 Service:

1. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.
2. Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Limitations on Liability (Cont'd.)

I. With respect to Emergency Number 911 Service (Cont'd.)

3. When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this tariff, the Customer acknowledges and agrees with the release of information as described above.

J. The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- B. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- C. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- D. Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- E. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1. the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - 2. the reception of signals by Customer-provided equipment; or
 - 3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Public Utilities Commission of Idaho's regulations, policies, orders, and decisions.

2.2.3 The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.

2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described above in Section 2.3.1.C. Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.1 General (Cont'd.)

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.2 Liability of the Customer

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

- B. To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

Lingo does not collect advance payments or deposit.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.5 Customer Deposits and Advance Payments (Cont'd.)

2.5.2 Deposits

The Company does not require deposits from Customer.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.1 Payment for Service

A. General

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Authorized Users by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

The security of the Customer's PIN is the responsibility of the Customer. All calls placed using a PIN shall be billed to and shall be the obligation of the Customer. The Customer shall not be responsible for charges in connection with the unauthorized use of PINs arising after the Customer notifies the Company of the loss, theft, or other breach of security of such PINs.

Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring or usage based charges.

B. Taxes, Fees and Surcharges

The Company reserves the right to bill any and all applicable taxes, fees and surcharges in addition to normal rates and charges for services provided to the Customer, where permitted by law. Taxes and fees include, but are not limited to: Federal Excise Tax, Gross Receipts Tax, Idaho Telecommunications Service Assistance Program, and Universal Service. Unless otherwise specified in this tariff, such taxes, fees and surcharges are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other Authorized Users for services and facilities furnished to the Customer by the Company.

- A. Nonrecurring charges are due and payable within thirty (30) days after the invoice date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- C. The Monthly Recurring Charges are billed in advance. Monthly Recurring Charges are accrued in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service is disconnected prior to the end of a billing period.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.2 Billing and Collection of Charges (Cont'd.)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. The Company may apply a late payment charge to Customers receiving basic or packaged business services if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the "Due Before Date" in funds which are not immediately available upon presentment. The late payment charge shall be applied to the portion of the payment not received by the date due, multiplied by a factor. The late factor shall be 1.5% per month. A Finance Charge of 1.5% shall apply to the outstanding balance of charges, as at the end of the "Due Before Date", with effect from the second month after the charges are first applied, and every month thereafter.
- Collection procedures are unaffected by the application of the late payment or finance charge. The late payment charge does not apply to final amounts.
- F. The Customer will be assessed a charge of twenty dollars (\$25.00) for each check or other payment type submitted by the Customer to the Company that a bank or other financial institution refuses to honor.
- G. If service is disconnected by the Company in accordance with Section 2.7 following and later restored, restoration of service will be subject to all applicable installation charges.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.3 Disputed Bills

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within a reasonable period of time after receipt of billing for those services and in accordance with Idaho law. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- B. Unless disputed the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Idaho Public Utilities Commission, 472 West Washington, P.O. Box 83720, Boise ID 83720-0074; 208-334-0300 or 1-800-432-0369.
- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest, credits or penalties will apply.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.7 Discontinuance of Service

2.7.1 Service may be disconnected after seven (7) days written notice for any of the following reasons:

- A. The Customer did not pay undisputed delinquent bills for local exchange services or paid a delinquent bill for local exchange services with any dishonored check.
- B. The Customer failed to abide by the terms of a payment arrangement.
- C. The Customer misrepresented the Customer's identity for the purpose of obtaining telephone service.
- D. The Company determines as prescribed by relevant state or other applicable standards that the Customer is willfully wasting or interfering with service through improper equipment or otherwise.
- E. The Customer is using service(s) for which the Customer did not apply.

2.7.2 At least 24 hours before actual termination, the Company will attempt to contact the Customer affected to apprise the Customer of the proposed termination action and steps to take to avoid or delay termination. Service will not be terminated in the event that a formal or informal complaint concerning termination is filed with the Commission.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.7 Discontinuance of Service

2.7.3 Service may be disconnected without notice for any of the following reasons:

- A. A condition immediately dangerous or hazardous to life, physical safety or property exists, or it is necessary to prevent a violation of federal, state or local safety or health codes.
- B. The company is ordered to terminate service by any court, the Commission, or any other duly authorized public authority.
- C. In the event of fraudulent use of the Company's network, where the service(s) was (were) obtained, diverted or used without the authorization or knowledge of the Company, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- D. The Company has tried diligently to meet the notice requirements but has been unsuccessful in its attempt to contact the Customer affected.
- E. The Customer has misrepresented the Customer's identify for purposes of obtaining telephone service and has an outstanding bill exceeding \$100.
- F. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law.
- G. Upon the Company's discontinuance of service to the Customer under Section 2.7.1 or 2.7.2., the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Application for Service

- 2.8.1 Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2.8.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.
- 2.8.3 Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- 2.8.4 The special charges described in 2.8.1 through 2.8.3 will be calculated and applied on a case-by-case basis.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.9 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.10 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.10.1 General

A. Service Outage

A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a cross-talk, static or other transmission problem, the Company will respond to a Customer's report of such a "service outage" in accordance with IDAPA 31.41.01 Rule 503. Customer's bills will be appropriately and automatically credited pursuant to the terms of Rule 503.

B. Receipt and Recording of Reports

The Company will provide for the receipt of Customer trouble reports at all hours and make a full and prompt investigation of and response to all reports. The Company will maintain an accurate record of trouble reports made by its Customers. This record will include accurate identification of the Customer or service affected, the time, date and nature of the report, the action taken to clear the trouble or satisfy the Customer, and the date and time of trouble clearance or other disposition. This record will be available to the Commission or its authorized representatives upon request at any time within two (2) years of the date of the record.

C. Repair Commitments

Commitments to the Customer for repair service will be set in accordance with Rule 503. The Company will make every reasonable attempt to fulfill repair commitments to its Customers. Customers will be timely notified of unavoidable changes. Failure to meet a repair commitment does not relieve the Company of the credited provisions in Rule 503.01, unless the Customer fails to keep an appointment the Customer agreed to when the original commitment was made.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.10 Allowances for Interruptions in Service, (Cont'd.)

2.10.1 General, (Cont'd.)

D. Restoration of Service

When the Company providing local exchange is informed by a Customer of a local exchange service outage, the Company will restore service within forty-eight(48) hours after the report of the outage, except:

- .1 For outages reported on Thursday, the company must restore service no later than the following Monday by 6pm.; and
- .2 For outages reported on Friday, Saturday or Sunday, the company must restore service no later than the following Tuesday by 6pm.

E. Extenuating Circumstances

Following disruption of telephone service caused by natural disaster or other causes not within the telephone company's control and affecting large groups of customers, or in conditions where the personal safety of an employee would be jeopardized, the telephone company is required to use reasonable judgment and diligence to restore service, giving due regard for the needs of various customers. When a customer causes the customer's own service outage or does not make a reasonable effort to arrange a repair visit within the service restoration deadline, or when the telephone company determines that the outage is attributable to the customer's own equipment or inside wire, the telephone company is not required to meet the restoration timelines of Rule 502.01.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.10 Allowances for Interruptions in Service, (Cont'd.)

2.10.1 General, (Cont'd.)

E. Extenuating Circumstances

Following disruption of local exchange service caused by natural disaster or other causes not within the Company's control and affecting large groups of Customers, or in conditions where the personal safety on an employee would be jeopardized, the Company is not required to provide the credit referred to in Subsection 503.01 as long as it uses reasonable judgment and diligence to restore service, giving due regard for the needs of various Customers and the requirements of the telecommunications service priority (TSP) program. When a Customer causes the Customer's own service outage or does not make a reasonable effort to arrange a repair visit within the service restoration deadline, or when the Company determines that the outage is attributable to the Customer's own equipment or inside wire, the Company is not required to provide to that Customer the credit referred to in Subsection 503.01.

F. Compliance Standard

Each month at least ninety percent (90%) of out-of-service trouble reports will be cleared in accordance with Subsection 503.01 and 503.02. The Company will keep a monthly service record as described in Subsection 502.01 and will notify the Commission whenever the record indicates the ninety percent (90%) level has not been met for a period of three (3) consecutive months.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.11 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.10.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.6.2.

2.11.1 Termination Liability

The Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- C. minus a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.12 Cancellation of Service by Customer

Customers may cancel service verbally or in writing. The company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

2.13 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

2.13.1 to any subsidiary, parent company or affiliate of the Company; or

2.13.2 pursuant to any sale or transfer of substantially all the assets of the Company; or

2.13.3 pursuant to any financing, merger or reorganization of the Company.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.14 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

2.14.1 Customer Liability for Fraud and Unauthorized Use of Company calling card.

- A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.15 Use of Customer's Service by Others

2.15.1 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.16 Notices and Communications

2.16.2 The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.16.3 The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.16.4 Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.16.5 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.17 Universal Emergency Telephone Number Service (911)

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the numbers 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center Customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. No call-specific charges apply to 911 calls.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 3 – SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) Qwest Corporation dba CenturyLink C
- 2) Frontier Communications Northwest, Inc.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 4 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service.

4.1.1 Service Order Charges

Primary Line Connection Charge - applies to requests for initial connection or establishment of telephone service to the Company.

Secondary Line Connection Charge - applies to the second or additional line of a new access line installation and connection and customer requests for an inside move, change or addition to regular service. This charge applies only when the second or additional line is ordered simultaneously with the initial connection for service.

Service Order Charge - applies to connection of new lines and to service orders associated with Customer requests for changes in service, moves and the addition of services, including calling features.

4.1.2 Rates

Charge	Price
Feature Add or Change	\$15.00 per Order (I)
Basic Service Change	\$15.00 per Order (I)
Establishing or Re-arranging Hunting	\$15.00 per Order (I)
Directory Listing Change	\$15.00 per Order (I)
Invoice Change	\$25.00 per Order
Transfer of Service	\$25.00 per Order
Telephone Number Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$25.00 per Order
Expedite Service Charge (LWC/UNE)	\$50.00 per Order
Expedite Service Charge (Facilities)	\$200.00 per Day per Line
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 4 - SERVICE CHARGES AND SURCHARGES (CONT'D.)

4.2 Restoral Charge

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

Restoration after temporary denial, but prior to completion of order to discontinue service	\$10.00
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4.3 Premise Visit Charge

Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

Time and Materials	\$30.00
After-hours Time and Materials	\$100.00
Installation Charge – 1 st Hour	\$130.00
Repair Charge – 1 st ½ Hour	\$165.00
Repair Charge – Each Add'l ½ Hour	\$75.00 (I)
Trip Charge	\$100.00

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 4 - SERVICE CHARGES AND SURCHARGES (CONT'D.)

4.4 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.55

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SECTION 4 - SERVICE CHARGES AND SURCHARGES (CONT'D.)

4.5 Carrier Presubscription

4.5.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

4.5.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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SECTION 4 - SERVICE CHARGES AND SURCHARGES (CONT'D.)

4.5 Carrier Presubscription (Cont'd.)

4.5.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 4.5.5 below:

4.5.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 4.5.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 4 - SERVICE CHARGES AND SURCHARGES (CONT'D.)

4.5 Carrier Presubscription (Cont'd.)

4.5.5 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

Per Line	\$10.00
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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE

5.1 General

5.1.1 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

5.1.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.

5.1.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).

5.1.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

5.1.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

5.1.5 All times refer to local time.

5.1.2 Calculation of Distance

The Company does not offer services rated by distance.

5.1.3 Time of Day

The Company does not offer services rated by time of day.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.2 Reserved for Future Use.

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SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.3 Reserved for Future Use

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SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.4 Reserved for Future Use

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products

5.5.1 Lingo Basic Line

A. Lingo Basic Line is equipped with:

Basic Line
Unlimited Local, Intra-LATA Long Distance
Caller ID – Name and Number
Call Waiting
Hunting

Toll Free service is available with this product. See “Toll Free Service” in a later section for rates Lingo Basic Line is available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: $\$100 \times \text{Months Remaining}$. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Lingo Basic Line bundle, standard rates will apply.

The availability of certain features depends on feature availability. Certain features may not be available in all areas. Additional calling features may be added to the Basic Line.

Outbound Long Distance is rated at \$.049/min, where available.

Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Product may not be available in all CLLIs.

An additional charge will apply when adding Lingo Unified Messaging or Voicemail to the line. There is a maximum of 3 extensions per box.

(1) Not currently available for new service.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.1 Lingo Basic Line (Cont'd.)

B. Rates and Charges

1. Monthly Recurring Charges

a. CenturyLink f/k/a Qwest Area

Lingo Basic Business	\$307.99 (I)	(C)
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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.1 Lingo Basic Line (Cont'd.)

B. Rates and Charges (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

(D)

(D)

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.1 Lingo Basic Line (Cont'd.)

B. Rates and Charges (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

b. Frontier Communications Northwest Area

Lingo Basic Business	\$307.99 (I)	(C)
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SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.1.1 Lingo Basic Plus

A. Lingo Basic Plus is equipped with:

Basic Line
Unlimited Features
Unlimited Local Intra-LATA Long Distance
Free Hunting

Non-Recurring Charges are located in additional sections.

Rules & Regulations:

- Miscellaneous Service Charges will apply.
- Long Distance is available with this product.
- Declining free features does not reduce the package rate.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product.
- Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination fee will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Lingo Unified Messaging or Lingo Voicemail to Lingo Basic Plus. There is a maximum of 3 extensions per voicemail box.

(1)Lingo Basic Plus is not available for new sales.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.1.1 Lingo Basic Plus (Cont'd.)

B. Rates and Charges

1. Monthly Recurring Charges

a. CenturyLink f/k/a Qwest Area

Lingo Basic Plus Business	\$311.99 (I)	(C)
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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.1.1 Lingo Basic Plus (Cont'd.)

B. Rates and Charges (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.1.1 Lingo Basic Plus (Cont'd.)

B. Rates and Charges (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

b. Frontier Communications Northwest Area

Lingo Basic Plus Business	\$311.99 (I)	(C)
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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.2 Lingo Essentials

A. Lingo Essentials is equipped with:

Basic Line with Unlimited Features
Hunting
Unlimited Local Intra-LATA Long Distance
200 Minutes of Domestic Inter-LATA Long Distance

Toll Free service is available with this product see “Toll Free Service” in a later section for rates Lingo Essentials is available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: $\$100 \times x \text{ Months Remaining}$. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate.

The availability of certain features depends on feature availability. Certain features may not be available in all areas.

Customers may choose to use another carrier for their long distance purposes; however, declining the Lingo long distance will not reduce the package monthly rate.

Lingo Essentials will only be available to Lingo Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (restrictions listed below), per location, to Lingo Essentials in order to qualify for this service. Multi-location customers may choose the service per location. Lingo may cancel this service if all lines at location do not have this product.

An additional discounted charge will apply when adding Lingo Unified Messaging or Lingo Voicemail to Lingo Essentials. There is a maximum of 3 extensions per voicemail box.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.2 Lingo Essentials (Cont'd.)

B. Rates and Charges

1. Monthly Recurring Charges

a. CenturyLink f/k/a Qwest Area

Lingo Essentials Business	\$313.99 (I)	(C)
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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.2 Lingo Essentials (Cont'd.)

B. Rates and Charges (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

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SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.2 Lingo Essentials (Cont'd.)

B. Rates and Charges (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

b. Frontier Communications Northwest Area

Lingo Essentials Business	\$313.99 (I)	(C)
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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd)

5.5.2 Lingo Essentials (Cont'd.)

C. 200 Minute Long Distance Calling Block for Lingo Essentials ⁽¹⁾:

<u>Block of Time per Month</u> ⁽¹⁾	<u>Overage Usage Rate per Minute</u>
200 Minutes of Inter-LATA Domestic Long Distance	Included in bundle
Additional Minutes	\$.049

D. Lingo Essentials Inclusive Feature List⁽²⁾:

- Anonymous Call Rejection, per line
- Call Block
- Call Forwarding
- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Call Return
- Call Selector
- Call Tracing
- Call Waiting
- Caller ID
- Caller ID Deluxe
- Calling number delivery blocking, per line
- Distinctive Ringing Service
- Enhanced Caller ID
- Preferred Call Forwarding
- Remote Access – Call Forwarding Variable
- Repeat Dialing
- Selective Class of Call Screening
- Speed Calling
- Three-Way Calling

⁽¹⁾ Long distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use. Free long distance is only applicable to standard outbound domestic long distance only, originating from Lingo customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

⁽²⁾ The availability of certain features depends on feature availability.
Not currently available for new service.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.3 Lingo Value Line

A. Lingo Value Line is equipped with a Basic Line.

Outbound Long Distance is rated at \$.06/min, where available.

Toll Free service is available with this product. See “Toll Free Service” in a later section for rates. Lingo Basic Line is available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: $\$100 \times \text{Months Remaining}$. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

If features are needed with the Lingo Value Line, standard rates located in section 3 below will apply. The availability of certain features depends on feature availability. Certain features may not be available in all areas.

An additional charge will apply when adding Lingo Unified Messaging or Lingo Voicemail to Lingo Value Line. There is a maximum of 20 extensions per voicemail box.

Additional features can be added to this line.

B. Optional Calling Features

Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.3 Lingo Value Line (Cont'd.)

C. Rates and Charges

1. Monthly Recurring Charges

a. CenturyLink f/k/a Qwest Area

Lingo Value Business \$307.99 (I) (C)

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.3 Lingo Value Line (Cont'd.)

C. Rates and Charges (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.5 Lingo Products (Cont'd.)

5.5.3 Lingo Value Line (Cont'd.)

C. Rates and Charges (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

b. Frontier Communications Northwest Area

Lingo Value Business \$307.99 (I) (C)

LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 6 – SUPPLEMENTAL SERVICES

6.1 Custom Calling Features

The features in this section are made available to residential and business Customers. All features are provided subject to availability. Features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

6.1.1 Feature Descriptions

Call Forward– Automatically routes incoming calls to a predetermined telephone number.

Call Waiting – Signals the Customer with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting ID - Includes all the features of Call Waiting and additionally provides for the display of the second caller's name and telephone number on Caller ID compatible Customer premises equipment.

Three-Way Calling – Allows the Customer to add a third party to an existing conversation.

Speed Calling 8– Allows the Customer to dial an abbreviated code to originate a call to any of 8 programmed telephone numbers.

Speed Calling 30– Allows the Customer to dial an abbreviated code to originate a call to any of 30 programmed telephone numbers.

Priority Call - Allows a Customer to assign a maximum of fifteen (15) callers' telephone numbers to a special list. The customer will hear a distinctive ring at his location when calls are received from callers' telephone numbers on that list.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 6 – SUPPLEMENTAL SERVICES (CONT'D.)

6.1 Custom Calling Features (Cont'd.)

6.1.2 Description of Features (Cont'd.)

Auto Call Back (*69) – Automatically redials the last incoming call.

Auto Redial – Automatically redials a busy number for up to 30 minutes until line is available.

Caller ID with Name – Provides for the display of the calling party name and telephone number on Caller ID compatible Customer premises equipment.

Distinctive Ring - Allows Customers to designate up to two additional telephone numbers from which incoming calls will have a distinctive ring.

Anonymous Call Rejection - Allows a customer to reject calls from callers who have activated the Selective Blocking feature in order to prevent the display of their telephone name/number.

Caller Originating Trace – Allows the Customer to dial a Call Trace activation code to initiate a trace of the last incoming call without obtaining prior legal authorization or assistance from the Company. The results of a completed trace will be recorded in the Central Office and will be made available only to law enforcement agencies, as directed by the Customers.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 6 – SUPPLEMENTAL SERVICES (CONT'D.)

6.1 Custom Calling Features (Cont'd.)

6.1.3 Rates and Charges

A. Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Feature	Monthly Recurring Charge	
Accounting Codes	\$16.00	
Call Forwarding Busy Line Don't Answer	\$14.95	(I)
Call Forwarding Busy Line (overflow) Don't Answer	\$14.95	(I)
Call Forwarding Don't Answer	\$14.95	(I)
Call Forwarding Don't Answer (expanded)	\$14.95	(I)
Call Forwarding Don't Answer (programmable)	\$14.95	(I)
Call Forwarding Variable	\$14.95	(I)
Call Rejection	\$14.95	(I)
Call Transfer	\$14.95	(I)
Call Waiting	\$14.95	(I)
Call Waiting Identification	\$14.95	(I)
Caller ID with Privacy +	N/A	
Caller Identification – Name and Number	\$14.95	(I)
Caller Identification – Number	\$14.95	(I)
Continuous Redial	\$14.95	(I)
Dial Call Waiting	\$14.95	(I)
Direct Dial Call Pick Up	\$14.95	(I)
Distinctive Alert	\$14.95	(I)
Hunting	\$19.00	
Last Call Return	\$14.95	(I)
Priority Call	\$14.95	(I)
Remote Access Forwarding	\$14.95	(I)
Restrict Toll	\$14.95	(I)
Call Forwarding – Busy Line Expanded	\$14.95	(I)
Call Forwarding – Busy Line External	\$14.95	(I)
Call Forwarding – Busy Line Overflow	\$14.95	(I)
Call Forwarding - Busy Line Programmable	\$14.95	(I)
Scheduled Forwarding	\$14.95	(I)
Selective Call Forwarding	\$14.95	(I)
Three Way Calling	\$14.95	(I)
Remote Call Forward	\$69.95	(N)
Remote Call Forward Add'l Path	\$59.95	(N)

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 6 – SUPPLEMENTAL SERVICES (CONT'D.)

6.1 Custom Calling Features (Cont'd.)

6.1.3 Rates and Charges (Cont'd.)

B. Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed a per use charge each time the feature is used by the Customer. Customers may choose to subscribe to these features on a monthly basis to obtain unlimited use of these features for a fixed monthly charge.

Custom Calling Feature	Per Use
Call Trace	\$1.00
Usage Basis Continuous Redial	\$0.75
Last Call Return	\$0.75
Three Way Calling	\$0.75

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 6 – SUPPLEMENTAL SERVICES (CONT'D.)

6.2 Directory Assistance Services

6.2.1 Directory Assistance

A. General

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

B. Regulations

There are no call allowances for Directory Assistance Services. A Directory Assistance Charge applies for each call to Directory Assistance for telephone number(s), area code(s), and/or general information requested from the Directory Assistance operator except as follows:

- a) Calls from coin telephones, including COCOTS (Customer Owned Coin Operated Telephone Sets).
- b) Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- c) Customer experiences poor transmission or is cut off during the call.
- d) Customers will be provided with a maximum of two (2) telephone numbers for each call to Directory Assistance.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 6 – SUPPLEMENTAL SERVICES (CONT'D.)

6.2 Directory Assistance Services (Cont'd.)

6.2.1 Directory Assistance (Cont'd.)

C. Rates

Per Call to Directory Assistance:	\$8.95 (I)
Directory Assistance Call Completion	\$8.95 (I)

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SECTION 6 – SUPPLEMENTAL SERVICES (CONT'D.)

6.3 Local Operator Service

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call:

6.3.1 Rates

Usage Rates

Usage charges will be billed at the rate in effect for the presubscribed service plan purchased by the Customer. See Section 5 of this tariff.

Per Call Service Charges

Busy Line Verification	\$1.25
Busy Line Interrupt	\$2.00

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 6 – SUPPLEMENTAL SERVICES (CONT'D.)

6.4 Busy Line Verification and Emergency Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Busy Line Verification:	\$1.25
Busy Line Interrupt	\$2.00

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 6 – SUPPLEMENTAL SERVICES (CONT'D.)

6.5 Directory Listing Service

6.5.1 Directory Listing Definitions

Primary Listing - One listing, termed the primary listing, is included with each Customer's service with the primary line of a line hunting group and with each Joint User service.

Non-Listed Number (Private Directory Service) - A Non-Listed Number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party.

Non-Published Number (Semi-Private Directory Service) - A Non-Published Number will be furnished at the Customer's request. A Non-Published Number is not listed in the telephone Company's directories, or on directory assistance records. Listing information (name, address and number) on a Non-Published Number is not available to the general public.

Additional Listings - At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The monthly rate for additional listings apply when the listings appear in Directory Assistance records in accordance with the date requested by the Customer.

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SECTION 6 – SUPPLEMENTAL SERVICES (CONT'D.)

6.5 Directory Listing Service (Cont'd.)

6.5.2 Rates

	Monthly Recurring Charge
Primary Listing	\$8.95 (I)
Additional Listings	\$8.95 (I)
Non-Listed Number, per account	\$8.95 (I)
Non-Published Number, per account	\$8.95 (I)
Foreign Listing	\$8.95 (I)
Cross Reference Listing	\$8.95 (I)

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 7 – LONG DISTANCE SERVICES AND RATES

7.1 General

Long Distance service is only available in conjunction with local service.

7.2 Default Rate

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Lingo Telecom service by dialing Lingo's 1010XXXX numbers or are no longer a Lingo Telecom local customers but did not change their long distance carrier.

This charge does not apply to any former business customers who qualify for Lingo Long Distance Only Plans.

Per Minute Default Usage Rate All Times of Day	\$0.099
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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 7 – LONG DISTANCE SERVICES AND RATES (CONT'D.)

7.3 Additional Services and Charges

Long Distance Only Monthly Recurring Charge	\$4.95
Payphone Origination Charge	\$2.55
Monthly Minimum Charge – Long Distance Only	\$4.95
Toll Free per Line	\$9.95 (I)

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES

All Services listed in this section are grandfathered to existing Customers at their existing locations. If the Customer of record changes, or if the Service is moved or disconnected the Service will no longer be available and Customer must subscribe to an alternate service.

8.1 Primus Telecommunication, Inc. Services and Rates

Switched network services are designed for business and residential use. Calls are billed in increments with a minimum increment of six (6) seconds. The minimum call duration for billing purposes is thirty (30) seconds. No minimum commitment is required. Calls originate from Customer-provided standard business or residential switched access lines. Presubscribed service is available from equal access originating end offices only. Travel service calls may be made from any area in the state

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.1 Primus Services and Rates (Cont'd.)

8.1.1 Primus Description of Service

A. Global Passport Card

Global Passport Card service is available to business Customers of Carrier's long distance services. Customers will reach Carrier's network via a toll free number. A Customer who elects to use this service will pay the tariffed rates for calls charged to the card. Charges for such calls appear on the Customer's regular monthly bill.

B. Spectra Basic Service

Spectra Basic Service consists of switched outbound calling plans targeting business Customers with an estimated minimum monthly usage of at least \$50.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements; however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. Intrastate service is offered in conjunction with Interstate service.

C. Spectra Dedicated Service

Spectra Dedicated Service is a combined dedicated T1 access outbound and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$2,500.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. Intrastate service is offered in conjunction with Interstate service.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.1 Primus Services and Rates (Cont'd.)

8.1.1 Primus Description of Service (Cont'd.)

D. Global Access Direct Service

Global Access Direct Service is an outbound calling plan that is accessed via a Company-designated toll-free access number. Calls are billed in six (6) second increments following a minimum billing period of thirty (30) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. The plan does not require that the Customer be presubscribed to Primus, nor does it require an authorization code. The plan only requires that the calling number be recognized as belonging to Global Access Direct subscriber. Calls from non-equal access areas, cellular phones, or any other form of call origination that fails to deliver automatic number identification (ANI) to Primus, will be blocked. Intrastate service is offered in conjunction with Interstate service. The company reserves the right to periodically review its usage records to ensure that Customers are subscribed to the plans that best align with their demonstrated volumes.

E. Primus Passport Postpaid Service

Primus Passport Postpaid Service is available in conjunction with other Primus services, or as a stand-alone offering. The service is typically used for originating telephone calls while away from home or office. Service is accessed by dialing the Company-designated toll-free access number, a valid authorization code, and the destination number. Depending on the rate plan, calls are either billed in (a) six (6) second increments following a minimum billing period of thirty (30) seconds, or (b) sixty (60) second increments following a minimum billing period of sixty (60) seconds. Intrastate service is offered in conjunction with Interstate service.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.1 Primus Services and Rates (Cont'd.)

8.1.1 Primus Description of Service (Cont'd.)

F. Spectra Toll-Free Service

Spectra Toll-Free Service is a switched inbound calling plan targeted to Customers with an estimated minimum monthly usage of at least \$50.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements. Intrastate service is offered in conjunction with Interstate service

G. Spectra Dedicated Toll-Free Service

Spectra Dedicated Toll-Free Service is a combined dedicated T-1 inbound calling plan targeting business customers with an estimated minimum monthly usage of at least \$2,500.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. Interstate service is offered in conjunction with interstate service

H. LCR Best business Service

LCR Best business Service is a switched service designed for former business Subscribers of Primus' affiliate; Least Cost Routing, Inc. Calls are billed in sixty (60) second increments. No monthly minimum required.

I. DVD 2000 Service

DVD 2000 Service is a switched service designed for both business and residential Subscribers with limited international calling. Calls are billed in six (6) second increments. No monthly minimum required

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.1 Primus Services and Rates (Cont'd.)

8.1.1 Primus Description of Service (Cont'd.)

J. SME Casual Caller Service

SME Casual Caller Service is a switched service designed for both business and residential users who make a small amount of long distance calls each month. Specifically, Customers who are not PICed to Primus using dial around services or have not established an account directly with Primus receive the rates associated with this Service. Calls are billed in sixty (60) second increments.

K. Business VoiceLink Service

Business VoiceLink Service is a switched service designed for both business and residential Subscribers in which intrastate calls comprise the minority of all calls. Calls are billed in six (6) second increments. No monthly minimum required.

L. Voice Solutions 1 Service*

Voice Solutions 1 Service is a switched service designed for both business and residential Subscribers. On average, the majority of these Subscribers' calls are intrastate toll calls. Calls are billed in six (6) second increments. No monthly minimum required

** Business VoiceLink Service has been grandfathered and is no longer available to new Subscribers.

* Voice Solutions 1 Service has been grandfathered and is no longer available to new Subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.1 Primus Services and Rates (Cont'd.)

8.1.1 Primus Description of Service (Cont'd.)

M. TeraFon Service

TeraFon is a fully-integrated business service designed to meet the communication needs of businesses with outbound and/or inbound service requirements. TeraFon provides both switched and dedicated access capabilities. All services, switched and dedicated, inbound and outbound, are billed in six (6) second increments with a six (6) second minimum billing period.

TeraFon encompasses several pricing options (see section 8.1.2 (N)) with varying Minimum Monthly Revenue Commitments ("MMRC") that reflect common spending patterns of the business customer. International interstate, intrastate and calling card calls contribute to the calculation of gross monthly usage associated with the corresponding MMRC. Directory assistance and operator service charges do not apply to the calculation of gross monthly usage.

The MMRC is applied to a single access type (switched or dedicated). The MMRC may be applicable to a single service type (outbound, inbound or travel) or to a combination of the three service types (outbound, and travel). An account with inbound, outbound and travel service, utilizing the same access type, will only have one MMRC.

Each TeraFon account will benefit from a 90-day ramp-up period in which to accrue sufficient usage to meet the corresponding MMRCs. Once the ramp-up period has expired, customers billing less than the product MMRC will automatically be assessed a fee equivalent to the difference between actual gross usage and the pre-determined MMRC amount. Several TeraFon service options contain term plan agreements. Customers terminating service prior to the expiration date of their term plan agreement will be assessed the MMRC for the months remaining in the term plan agreement. The termination liability will be billed in one lump sum and payment is required within thirty (30) days of cancellation.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.1 Primus Services and Rates (Cont'd.)

8.1.1 Primus Description of Service (Cont'd.)

M. TeraFon Service (Cont'd.)

1000 Switched Service

This service is available to customers who commit to an MMRC of \$1000 per month and twelve (12) month term plan. TeraFon 1000 service affords both outbound and inbound calling capabilities over switched facilities. TeraFon 1000 inbound calls terminate over customer• provided business switched access lines.

TeraFon 5000 Switched Service

This service is available to customers who commit to an MMRC of \$5000 per month and twelve (12) Month term plan.

N. Primus Select Services – Switched

Primus Select Service-Switched is a switched service designed for businesses. This service is available to customers that enroll in a one (1) year term plan. Calls are billed in six (6) second increments.

O. Hello Greece Service

Hello Greece Service is a switched service designed for customers who make a large volume of calls to Greece. International and interstate services are offered in conjunction with intrastate service. Calls are billed in sixty (60) second increments. No monthly minimum is required.

P. Directory Assistance

Long Distance Directory Assistance charges apply on either a per call or per minute basis for each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Director Assistance. The Directory Assistance charge applies regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

*Hello Greece Services have been grandfathered and is no longer available to new Subscribers

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.1 Primus Services and Rates (Cont'd.)

8.1.2 Primus Rate Schedules

This section sets forth the rates and charges applicable to Carrier's service offerings. Calling card calls from payphones may be subject to additional surcharges.

- A. Global Passport Card Service
Rate Per Minute: \$0.0690
- B. Spectra Basic Service
Rate Per Minute: \$0.2500
- C. Spectra Dedicated Service Outbound
Rate Per Minute: \$0.1320
- D. Global Access Direct Service
Rate Per Minute: \$0.099
- E. Primus Passport & Postpaid
Rate Per Minute: \$0.1490
Per Call Surcharge: \$0.5000

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.1 Primus Services and Rates (Cont'd.)

8.1.2 Primus Rate Schedules (Cont'd.)

F. Spectra Toll-Free Service

Rate Per Minute: \$0.2600

G. Spectra Toll Free Dedicated Service

Rate Per Minute: \$0.1460

H. LCR Best Business Service Outbound Inbound

Rate Per Minute: \$0.200 \$0.1690

I. DVD 2000 Services Outbound Inbound

Rate Per Minute: \$0.066 \$0.066

J. SME Casual Caller Service Outbound Inbound

Rate Per Minute: \$0.4500 \$0.4500

K. Business VoiceLink Service* Outbound Inbound

Rate Per Minute \$0.2200 \$0.2200

L. Voice Solutions Outbound Inbound

Rate Per Minute \$0.1200 \$0.1200

*Business VoiceLink and Voice Solutions 1 Services have been grandfathered and are no longer available to new Subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.1 Primus Services and Rates (Cont'd.)

8.1.2 Primus Rate Schedules (Cont'd.)

M. TeraFon Service

TeraFon Service 1000 Switched Service	Outbound	Inbound
Rate Per Minute:	\$0.1500	\$0.1500

TeraFon 5000 Switched Service	Outbound	Inbound
Rate Per Minute		
*No Inbound Service	\$0.065	N/A

N. Primus Select Service Switched	Outbound	Inbound
Rate Per Minute:	\$0.0850	\$0.0850

O. Hello Greece Service	Outbound	Inbound
Rate Per Minute	\$0.3200	\$0.3200

P. Long Distance Directory Assistance

Service

Spectra Basic	\$0.70 per minute
Spectra Dedicated	\$0.70 per minute
Tera Fon 1000	\$0.95 per inquiry
DVD2000	\$0.95 per inquiry
SME Casual Caller	\$0.95 per inquiry
All other services	\$0.68 per inquiry

*Held/b/a Lingolo Greece Service has been grandfathered and is no longer available to new subscribers .

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates

This Section 8.2 of the Tariff contains the regulations and charges that apply to the intrastate switched telecommunications services previously provided to Customers by Cable & Wireless USA, Inc. (C&W) between locations within the State of Idaho on the date of October 29, 2002, and are thereafter provided by Primus Telecommunications, Inc. ("Primus" or "Carrier"). All services referenced herein are grandfathered, and are not available to new Primus subscribers. To the extent that the terms and conditions set forth in Section 8 (except any terms and conditions regarding the calculation or application of rates) are (i) in direct conflict with those set forth in Section 2 of this Tariff, and (ii) are less favorable to the Customer, the terms and conditions of Section 2 of this Tariff shall apply.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions

A. Intrastate Services Offered

Primus shall offer the Intrastate Services previously offered by C&W USA in Idaho. Because Primus did not purchase the trademark or other intellectual property of C&W, the Interstate Services offered to such customers are functionally the same but are now referred to as CLD, CF, CE, CVNS, CV, CVS, CSD, CBFI, CFBF, CC, CG, CR, CToll Free in this Tariff. All services described herein are grandfathered as of the effective date and are no longer available to new Primus subscribers.

1. CLD and CFS are traditional outbound Services for switched access Customers. CToll Free is the inbound Service option for CLD and CF Services.
2. CE uses dedicated access for both outbound and inbound Service.
3. CVNS, CV, CS, CSD, CBFI, CFBF, CC, CG and CR are integrated offerings of inbound and outbound Services with switched or dedicated access, that provide unified Service for single or multi-location Customers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

A. Intrastate Services Offered (Cont'd.)

4. CPCC Service (prepaid calling card) enables the Card Holder to complete an outbound direct dial call from any touch-tone or rotary telephone in Idaho. Service is accessed by dialing a designated Toll Free number and a card identification number.

The Customer has an option to "Recharge" available balance on the CPCC Service card. If a card is Recharged, after the earlier of when the Card's value balance first becomes zero or the expiration of the Card's validity period, for each call placed through the Card, the Card's then-remaining recharge amount balance shall be decremented at the rate applicable to the Plan specified by the Customer. The Recharge rates assumes that Primus shall pay to the applicable taxing entity any applicable Federal excise and state and local telecommunications taxes and surcharges computed based on the Recharge rates. Each such call shall be decremented in 6-second increments with a 30-second minimum decrement per call. In addition, the Card's then-remaining Recharge Amount balance shall be decremented for any applicable local, state or international taxes and surcharges. When a Card's then-remaining Recharge amount balance, based on the call then in progress, is thirty (30) seconds an announcement shall be made indicating that the call shall be automatically terminated when the Card's Recharge Amount balance becomes zero.

The maximum dollar value of each Recharge Amount shall be \$50.00. To Recharge a Card, the Cardholder shall call a designated toll-free number and, in response to the automated voice prompts, provide (i) its account number for a major credit card accepted by Primus, (ii) PIN, and (iii) other pertinent information. A Recharge amount may be used by the Cardholder only within one (1) year from the date the Cardholder Recharges its Card.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

A. Intrastate Services Offered (Cont'd.)

4. (Cont'd.)

Each Recharge amount shall be non-refundable and shall be billed by Primus to the Cardholder via the Cardholder's designated credit card account. For any Recharge amount that a Cardholder fails to pay to Primus via the Cardholder's credit card account, the Customer shall pay such amount to Primus within fifteen (15) days of the Customer's receipt of written notice thereof from Primus.

If Primus notifies the Customer that a credit card company has notified Primus that a Recharge amount is on-collectable and if Primus provides to the Customer the supporting documentation that Primus has received from the credit card company with regard to such Recharge amount, the Customer shall pay such amount to Primus within fifteen (15) days after the Customer's receipt of Primus' notice.

Primus may immediately, and without prior notice to the Customer or the Cardholder, terminate the Recharge option for a particular PIN for any of the reasons for disconnection applicable to other Services and specified in this tariff. In the event the Recharge option is terminated for a particular PIN, Primus shall not be obligated to pay the Customer for any Recharge Payments associated with that PIN.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

A. Intrastate Services Offered (Cont'd.)

5. Alternative Channels Services

These services were formerly a group of interexchange switched services marketed under the name of T-NET - A Division of Cable & Wireless USA, Inc., via alternative distribution channels, including outside sales force.

a. CTLD

A group of inbound and outbound service offerings with switched or dedicated access, available only via CT LD distribution channel. Please see section 8.2.2.(L) for additional information. Minimum monthly usage requirements apply as well as monthly recurring charges. In addition to basic 1 + services, additional features are available:

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

A. Intrastate Services Offered (Cont'd.)

5. Alternative Channels Services (Cont'd.)

a. Toll Free Features

Multi-Location Routing Features - billed on per feature, per toll-free number basis. A set-up fee and a change charge apply. The following are available:

Day of Year
Day of Week
Time of Day
Percent of Calls
Area Code
Area Code and Exchange

b. Selected Coverage Blocking Features

Blocking features are available for selected area code or area code and exchange blocking. Services is billed on per feature, per toll-free number basis. A set-up fee and a change charge apply.

c. Real Time ANI

A set - up fee applies.

d. Programmable Toll Free

Permits Customer to redirect calls from one terminating location to another. A recurring monthly fee applies per each toll free number.

e. Toll Free Directory Assistance Listing

Recurring monthly fee per toll free number.

f. Accounting Features

Security and Alpha Account Codes have a per account charge

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

A. Intrastate Services Offered (Cont'd.)

5. Alternative Channels Services (Cont'd.)

g. CDR Billing Charges

Set-up and monthly media charges.

Set-up and monthly media charge for weekly billing

h. Alternative Channel CBF

A group of integrated inbound and toll free service offerings with switched and dedicated access, available via selected distribution channel. Minimum monthly usage requirements and/or term commitments may apply. Customers may choose from several different rate plans, based on a combination of interstate and international rate levels, as well as other, administrative features available with each plan that best appeal to the customer. Switched outbound and inbound calls, dedicated inbound calls are billed in 6-second increments, after a 30- second minimum call duration. Dedicated outbound calls are billed in 6- second increments, after an 18-second minimum call duration. See sections 8.2.2.(I) and 8.2.2.(K) for more information.

i. Premium Alternative Channel Long Distance ("PACLD")

An inbound, outbound switched access 1 + service, available only via select distribution channel.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

A. Intrastate Services Offered (Cont'd.)

6. CC Services

A group of integrated inbound and toll free service offerings with switched and dedicated access, available to customers via selected distribution channel. Set up fees, other monthly fees and minimum monthly usage requirements may apply. Calling card and administrative features are available to CC customers. Switched outbound and inbound calls, dedicated inbound calls are billed in 6- second increments, after a 30-second minimum call duration. Dedicated outbound calls are billed in 6-second increments, after an 18-second minimum call duration. For CC rates, see section 8.2.2.(M) of this Tariff.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

A. Intrastate Services Offered (Cont'd.)

7. CG Service

CG offered in conjunction with the Company's interstate CG service, provides the functionality and capabilities of a private network through the use of shared transmission facilities, operated by a single software-controlled management system. CG utilizes switched or dedicated access, is available to single or multi-location customers, and is compatible with most existing public and private networks. CG intrastate usage is billed at a flat rate that is not time of day or distance sensitive. Excluding Mexico, CG basic Outbound service is billed with an 18-second minimum, in 1-second increments thereafter. Toll-free service associated with CG is billed in the same increments as CBFI set forth in Section 5.4 of this tariff. CG calling types include On-Net to On-Net, On-Net to Off-Net, Off-Net to On-Net, and Off-Net to Off-Net. Discounts off of CG usage may apply based upon customer's monthly traffic volume combined with a one to three year term commitment. Monthly recurring and non-recurring charges, Directory Assistance, and 976 calls do not apply in calculating volume discounts. For CG rates, see section 8.2.2.(N) of this Tariff. Other optional CG customer features and capabilities are set forth in Primus' Schedules.*

CG On-Net and Off-Net capability is defined below.

On-Net - CG customer locations connected to Primus network via dedicated access facilities.

Off-Net- CG location which accesses CG network via switched access; calls made by CG customer location terminating to a non-CG location.

* This refers to CG service which is part of the interstate Cable & Wireless offering, formerly found in Cable & Wireless' FCC tariffs.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

A. Intrastate Services Offered (Cont'd.)

8. CR Service

CR provides switched access, inbound and outbound service, at a flat rate that is not time of day or distance sensitive. Calls are billed in 6-second increments, after a 30-second per call minimum. Optional Conference call service, described in Section 8.2.1 of this tariff, is available to CR customers. A \$25 minimum monthly usage charge (MMUC) applies, excluding taxes and surcharges. If MMUC is not met, a \$3.00 charge will be assessed and added to Customer's invoice. Usage rates applicable to Conference Calling are set forth in Section 8.2.3 of this tariff.

Rate Per Minute
\$.2500

CG and CR services have been grandfathered and are no longer available to new subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

B. Billing Information

1. When a call is established in one time-of-day rate period and ends in another, the rate in effect at call origination applies to the entire call duration.
2. The hours included in a rate period (e.g., 8 am- 5 pm) apply from the first stated hour (e.g., 8 am) and continue to, but do not include, the second stated hour (e.g., 5 pm).
3. Unless otherwise specified, time-of-day rate periods are as follows:

Day: Monday – Friday, 8 am – 5 pm
Evening*: Sunday – Friday, 5 pm – 11 pm

Night/Weekend: All other times

Peak: Monday – Friday, 8 am – 5 pm
Off-Peak**: All other times

* Evening rate applies during Holidays, unless a lower rate would normally apply.

** Off-Peak rate applies during Holidays.

4. Minimum Call Completion Rate: The Primus network is designed to insure that no more than 5% of all calls are blocked during the busy hour of the average business day. The network circuits are designed and engineered to provide high quality transmission of the human voice with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of connections provided by the local telephone companies or the transmission facilities of underlying carriers, which are beyond Primus' control.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

B. Billing Information (Cont'd.)

5 Timing of Calls:

- a. On direct dialed outbound and inbound calls provided pursuant to this tariff, and except as set forth in Section 8.2.1(B)(5)(c) below, chargeable call duration accrues from the time the called party answers, as indicated by Carrier's receipt of answer supervision, until one of the parties hangs up, as detected by Carrier's equipment.
- b. Carrier may receive answer supervision signaling directly from local exchange carriers, may employ software answer supervision, or may receive answer supervision from other interexchange carriers. These other interexchange carriers may themselves employ either local exchange carrier-provided answer supervision or some other method of determining called party on-hook or off-hook status.
- c. Call duration recording of Conference Calling and Operator Service calls does not necessarily employ answer supervision on every call. C Toll Free Service calls terminating on a Customer's PBX or comparable Customer premises equipment will be timed commencing when Carrier receives answer supervision from such communications system

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

C. Additional Options - Switched Service

1. Customized Discounts

Unless otherwise stated, all discount schedules involving usage levels incorporate intrastate, interstate, and international calling. Discounts do not apply to Directory Assistance and 976 surcharges.

Area Code Select - applies to calls made to the area code Customer calls most often; can be used with Regional Zone, Intra-Company or VIP discounts.

Toll Free Area Code Select - applies to calls made from the area code generating the highest Toll Free volume calling; can be used with Regional Zone, Intra-Company or VIP discounts.

CAP500 - program for CLD and CF Customers, replacing all other discounts.

Intra-Company - applies to calls to Customer designated company locations; mutually exclusive with Regional Zone and VIP.

Regional Calling Zone - applies to calls to or from the zone Customer selects (from 1 of 10 predetermined zones); mutually exclusive with Intra-Company and VIP.

Super Saver Number - applies to call to the telephone number Customer calls most often.

Term Plan - involves a minimum monthly billed usage and commitment to a contract term of 12, 18, 24, or 36 months.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

C. Additional Options - Switched Service (Cont'd.)

2. Directory Assistance

Directory Assistance is available. A per call charge will be applied to each call. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

A credit allowance for Directory Assistance will be provided if the Customer experiences poor transmission quality; receives an incorrect telephone number; or inadvertently misdials the intended Directory Assistance number.

3. 976 Surcharge

Calls to a 976-XXXX number will be assessed a surcharge.

4. Toll Free Call Attempts

If a Customer's volume of uncompleted Toll Free calls exceeds 50% of call attempts, a surcharge will be assessed.

5. Conference Calling

A variety of options for setting up conference calls is available.

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8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.1 Service Descriptions (Cont'd.)

C. Additional Options - Switched Service (Cont'd.)

- 6 Operator Services - The following operator assistance options are available:

Credit Card
Collect Call/3rd Party Billed
Station-to-Station
Person-to-Person

7. Expedite Charge

If the Customer requests Primus to expedite installation of Service, the Customer agrees to pay any and all expedite costs and charges associated with the expedite requests. The Customer understands that the installation of local access lines is not under the direct control of Primus.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates

A. CLD*

All CLD calls are billed in 1-minute increments.

1 Usage

Per Minute Base Rates

Mileage	Rates
0-10	\$.2090
11-22	\$.3090
23-55	\$.3990
56-124	\$.4690
125-292	\$.5090
293+	\$.5390

2. Discounts

Volume Discount

The following volume discounts apply to CLD:

Usage	Discounts
\$250.00 – 1499.99	5%
\$1500.00 – 2999.99	10%
\$3000.00 +	20%

Other Discounts - CAP 500

\$500/month minimum; a \$50 charge applies to each month that the Customer does not meet the monthly minimum.

*The CLD product has been grandfathered. Only current CLD Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

B. CF II*

All CF II calls are billed in 6-second increments, after a 30-second minimum initial billing period.

1. Usage

Per Minute Base Rates

Mileage	Rates
All	\$0.2690

2. CF II Discounts

Volume Discount

Monthly Usage	Discount
\$1500.01-\$5000	7%
\$5000.01 +	9%

Other Discounts:

Area Code Select	5%
------------------	----

* The CF II product has been grandfathered. Only current CF II Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

C. CF III*

All CF III calls are billed in 6-second increments, after a 30-second initial billing period.

1. Per Minute Usage Charges

Mileage	Rate
All	\$0.2690

2. CF III Discounts

- a. CF III Volume Discounts

Volume Discount

Monthly Usage	Discount
\$150.01-300.00	5%
300.01-2,000.00	8%
2,000.01+	12%

- b. Other CF III Discounts

CAP 500 (replaces all other discounts)

\$500/month minimum; if not met, a \$50 charge applies.

\$5 Donation monthly minimum; if location does not meet minimum, the difference between billed usage and \$50.00 will be added to Customer's bill.

Area Code Select	5%
Super Saver Cities	5%

* The CF III product has been grandfathered. Only current CF III Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts

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8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

D. CToll Free*

CToll Free terminates on switched access lines. Calls are billed in 6-second increments, after a 30-second minimum initial billing period.

1.	Per Minute Usage Charges-	Rate
	Mileage	
	All	\$0.2490
2.	CToll Free Discounts	
	Volume Discount	
	Monthly Usage	Discount
	\$75.00-\$349.99	4%
	\$350+	12%

* The CToll Free product has been grandfathered. Only current CToll Free Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

E. CE Service*

All CE calls are billed in 6-second increments. Outbound calls have an 18-second minimum initial billing period. Inbound calls have a 30-second minimum initial billing period.

1. CE Outbound - Per Minute Usage Charges:

Mileage	Rates
All	\$0.1790

2. CE Outbound Discounts

Volume Discount	
Monthly Usage	Discount
\$1,000.01-\$3,000	4%
\$3,000.01-\$10,000	8%
\$10,000.01 +	10%

Other CE Discounts

Set-up Fee	\$100/month
Discount	5%

3. CE Toll Free Per Minute Usage Charges

Mileage	Rate
All	\$0.1942

T-1 Access Special Rate

Mileage	Rate
All	\$0.1685

*The CE product has been grandfathered. Only current CE Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

E. CE Service* (Cont'd.)

4. CE Toll Free Discounts

Volume Discount

Monthly Usage	Discount
\$1,000.01-3,000	4%
3,000.01-10,000	8
10,000.01+	10

* The CE product has been grandfathered. Only current CE Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

F. CV*

All CV calls are billed in 6-second increments, after a 30-second minimum initial billing period.

1.	CV Switched Outbound - Per Minute Usage Charges		
	Mileage	Rate	
	All		\$0.2590
2.	CV Switched Toll Free – Per Minute Usage Charges		
	Mileage	Rate	
	All		\$0.2590
3.	CV Dedicated Outbound - Per Minute Usage Charges		
	Mileage	Rate	
	All		\$0.1790
4.	CV Dedicated Toll Free - Per Minute Usage Charges		
	Mileage	Rate	
	All		\$0.1890
5.	CV Discounts		
	Volume Discount		
	Monthly Usage	Discount	
	\$200.01-\$1,00.00	4%	
	\$1,000.01-\$3,500.01	8%	
	\$3,500.01 +	10%	

Both international and domestic usage will be used to calculate the applicable volume discount.

* The CV product has been grandfathered. Only current CV Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

F. CV* (Cont'd.)

Other CV Discounts:

Area Code Select	5%
Toll Free Area Code Select	5%
Intra-Company	5%

Regional Zone

Monthly Recurring Charge	\$15.00
Discount	5%

VIP Numbers

Monthly Recurring Charge	\$5.00
(Monthly charge waived if domestic usage over \$100)	
Discount	5%

Term Plan

MMUC (\$)	Length of Term (Months)	Discount (%)
200	12	2
1,000	12	5
400	24	7
1,500	24	12
400	36	9
1,500	36	13

The 18-month term plan has been eliminated. Customers currently on the 18-month term plan will be converted to the 24-month term plan.

Term Plan

MMUC (\$)	Length of Term (Months)	Discount (%)
100	12	2
1,000	12	5
250	24	7
1,000	24	12
250	36	9
1,000	36	13

*The CV product has been grandfathered. Only current CV Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

G. CVNS*

All CVNS calls are billed in 6-second increments. Outbound calls have an 18-second minimum initial billing period. Inbound calls have a 30-second minimum initial billing period.

1. Switched Outbound Service - Per Minute Usage Charges

Mileage	Rate
All	\$0.2590

2. CVNS Switched Toll Free Service - Per Minute Usage Charges

Mileage	Rate
All	\$0.2590

3. CVNS Dedicated Toll Free - Per Minute Usage Charges

Mileage	Rate
All	\$0.1890

4. CVNS Dedicated Outbound - Per Minute Usage Charges

Mileage	Rate
All	\$0.1790

* The CVNS product has been grandfathered. Only current CVNS Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

G. CVNS* (Cont'd.)

5. CVNS Discounts

Volume Discount

Monthly Usage

\$1,000.01-\$3,000

\$3,000.01-\$10,000

\$10,000.01 +

Discount

4%

8%

10%

Both international and domestic usage will be used to calculate the applicable volume discount.

Other Discounts:

Area Code Select

5%

Toll Free Area Code Select

5%

Intra-Company

5%

Regional Zone

Minimum Monthly Billing

\$1500.00

A fee will be charged if the monthly minimum is not met.

Fee:

\$75.00

Discount

5%

Term Plan

MMUC (\$)

Length of Term (Months)

Discount (%)

1,500

12

6

5,000

12

7

10,000

12

8

1,500

24

8

5,000

24

10

10,000

24

12

1,500

36

11

5,000

36

13

10,000

36

14

*The CVNS product has been grandfathered. Only current CVNS Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

H. CS*

All CS calls are billed in 6-second increments. Switched access outbound calls have a 30-second minimum initial billing period; dedicated access outbound calls have an 18- second minimum initial billing period. Inbound calls have a 30-second minimum initial billing period.

1. CS Switched Outbound - Per Minute Usage Charges

Mileage	Rate
All	\$0.2590

2. CS Switched Toll Free - Per Minute Usage Charges

Mileage	Rate
All	\$0.1790

3. CS Dedicated Outbound- Per Minute Usage Charges

Mileage	Rate
All	\$0.1790

4. CS Dedicated Toll Free - Per Minute Usage Charges

Mileage	Rate
All	\$0.1890

* The CS product has been grandfathered. Only current CS Customers, subject to the terms and conditions of this Plan, are eligible to receive the discount.

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8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

H. CS* (Cont'd.)

5. CS Discounts

Volume Discount-CS Switched

Monthly Usage	Discount
\$175.01-300.00	5%
300.01-3,000.00	8%
3,000.01+	10%

Volume Discount-CS Dedicated

Monthly Usage	Discount
\$1,000.01-3,000	4%
3,000.01 5,000	8%
5,000.01-10,000	8%
10,000.01+	10%

Both international and domestic usage will be used to calculate the applicable volume discount.

* The CS product has been grandfathered. Only current CS Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

H. CS* (Cont'd.)

5. CS Discounts

Other Discounts:

Area Code Select	5%
Toll Free Area Code Select	5%
Regional Calling Zone	
Minimum Monthly Usage	
Switched	\$100.00
Dedicated	\$1000.00

A fee will be charged for each month that the monthly minimum is not met.

	Fee (\$)
Switched	\$15.00
Dedicated	\$50.00
	Discount (%)
Switched	5%
Dedicated	5%

* The CS product has been grandfathered. Only current CS Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

H. CS* (Cont'd.)

5. CS Discounts (Cont'd.)

Term Switched MMDC (\$)	Plan – CS	Length of Term (Months)	Discount (%)
250		12	5
1,000		12	7
250		24	7
1,000		24	10
250		36	8
1,000		36	15

Term Switched MMDC (\$)	Plan II CS-	Length of Term (Months)	Discount (%)
100		12	2
1,000		12	5
250		24	7
1,000		24	12
250		36	9
1,000		36	13

Term Plan CS-Dedicated MMDC (\$)	Length of Term (Months)	Discount (%)
2,000	12	6
4,000	12	8
10,000	12	10
2,000	24	8
4,000	24	11
10,000	24	12
2,000	24	10
4,000	36	14
10,000	36	15

*The CS product has been grandfathered. Only current CS Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

H. CS* (Cont'd.)

5. CS Discounts (Cont'd.)

Term Plan II CS Dedicated MMUC (\$)	Length of Term (Months)	Discount(%)
1,000	6	6
5,000	12	7
10,000	12	8
1,000	24	8
5,000	24	10
10,000	24	12
1,000	36	11
5,000	36	13
10,000	36	14

VIP Numbers

Minimum Monthly Usage

Switched	\$100.00
Dedicated	\$1000.00

A fee will be charged for each month that the minimum is not met.

	Fee
Switched	\$15.00
Dedicated	\$50.00

	Discount (%)
Switched	5%
Dedicated	5%

* The CS product has been grandfathered. Only current CS Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

I. CBFi*

All CBFi calls are billed in 6-second increments after a 30-second minimum initial billing period.

1.	CBFi Switched Outbound- Per Minute Usage Charges		
	Mileage	Rate	
	All	\$0.2390	
2.	CBFi Switched Toll Free - Per Minute Usage Charges		
	Mileage	Rate	
	All	\$0.2660	
3.	CBFi Dedicated Outbound - Per Minute Usage Charges		
	Mileage	Rate	
	All	\$0.1751	
4.	CBFi Dedicated Toll Free - Per Minute Usage Charges		
	Mileage	Rate	
	All	\$0.1785	
5.	CBFi Discounts		
	Optional Volume Discount		
	Monthly Usage (\$)	Discount (%)	
	100-1000	2	
	1001-5000	4	
	5000 +	6	

* CBFi service has been grandfathered and is no longer available to new subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

I. CBFI (Cont'd.)

6. CBFI – Direct Sales

The following rate plans are available to new business customers who signed up for CBFI through Cable & Wireless' Direct Sales LAO Channel. All CBFI usage; optional Conference Calling usage set forth in Section 5.5 of this tariff, will be included in calculating customer's total monthly usage. Depending upon usage level specified below, customers who utilize Conference Calling receive a discount of 25%, 30%, or 40% off of Conference Calling rates. Customer must bill a minimum of \$100 in CBFI switched access monthly usage after discounts are applied. If total monthly, switched access usage is less than \$100, a \$25 minimum monthly fee applies and will be added to customer's bill. CBFI dedicated access customers and customers utilizing both switched and dedicated access service must bill a minimum of \$400 after discounts are applied. If the sum of customer's total monthly dedicated usage, or its combined monthly dedicated and switched access usage falls below \$400, a \$50 minimum monthly fee applies and will be added to customer's bill. CBFI Rate Plans are offered in conjunction with Carriers CBFI Rate Plans option set forth in its Primus General Services Agreement applicable to former C&W Customers.**

Usage Levels	Plan 1 \$500	Plan 2 \$2,500	Plan 3 \$10,000
Switched Outbound	\$0.2400	\$0.2200	\$0.2150
<u>Switched Inbound/Toll Free</u>	<u>\$0.2400</u>	<u>\$0.2200</u>	<u>\$0.2150</u>
<u>Dedicated Outbound</u>	<u>\$0.1875</u>	<u>\$0.1675</u>	<u>\$0.1650</u>
<u>Dedicated Inbound/Toll Free</u>	<u>\$0.1875</u>	<u>\$0.1675</u>	<u>\$0.1650</u>
	<u>Discount(%)</u>		
Conference Calling	25%	30%	40%

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

I. CBFI (Cont'd.)

7. CBFI NIA**

The following rate plans are available to new business customers who are Fortune 1000 members who signed up for CBFI through Cable & Wireless' Direct Sales NIA Channel. Terms and conditions mirror those of the LAO Plan. Except, depending upon usage level, customers who utilize Conference Calling receive a discount of 30%, 40%, or 50% off of Conference Calling rates.

	Plan 4 \$5,000	Plan 5 \$15,000	Plan 6 \$25,000
Usage Levels			
<u>Switched Outbound</u>	\$0.2200	\$0.2200	\$0.2100
<u>Switched Inbound/Toll Free</u>	\$0.2200	\$0.2200	\$0.2100
<u>Dedicated Outbound</u>	\$0.1675	\$0.1675	\$0.1625
<u>Dedicated Inbound/Toll Free</u>	\$0.1675	\$0.1675	\$0.1625
		<i>Discount%</i>	
Conference Calling	30%	40%	50%

*If minimum usage is not met during the second invoice, customer will be charged the minimum monthly fee.

**Formerly FCC tariffs. See Application of tariff, herein.

***CBFI services has been grandfathered and is no longer available to new subscribers

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

I. CBFi (Cont'd.)

8. CBFi Agent Plans

CBFi Agent Plans are available to Agents who resold Primus services to small, medium and large Customer bases. The Agent resellers average a revenue commitment from \$30,000 to \$150,000 per annum. All CBFi usage, optional Conference Calling usage set forth in Section 5.5 of this tariff, will be included in calculating customer's total monthly usage. Depending upon usage level, customers who utilize Conference Calling receive a discount of 20% - 50% off of the Conference Calling base rates as set forth in this tariff. Customer must bill a minimum of \$100 in CBFi switched and or dedicated access monthly usage after discounts are applied. If total monthly, usage is less than \$100, a \$25 monthly minimum fee will be applied to the bill of Customers averaging a revenue commitment up to \$100,000. Customers who average a revenue commitment of \$150,000 must bill a minimum of \$50. If total usage is less than \$50, the difference will be applied to the Customers bill totaling a \$50 monthly minimum fee. CBFi Rate Plans are offered in conjunction with Carriers CBFi Rate Plans option set forth in Primus' General Services Agreement applicable to former C&W Customers.**

CBFi Agent Plan Rates

The CBFi Agent Plan rates only apply to those Agents who resold Primus services under this product. Terms and conditions mirror those of the CBFi Product. Depending upon usage level, customers who utilize Conference Calling receive a discount of 20% - 50% off of Conference Calling base rates.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

I. CBFi (Cont'd.)

8. CBFi Agent Plans (Cont'd.)

PLAN I	Platinum	Gold	Silver	Copper
Usage Levels	\$150,000	\$100,000	\$50,000	\$30,000
Switched Outbound	\$0.2310	\$0.2310	\$0.2420	\$0.2520
Switched Inbound/Toll Free	\$0.2310	\$0.2310	\$0.2420	\$0.2520
Dedicated Outbound	\$0.1260	\$0.1260	\$0.1310	\$0.1370
Dedicated Inbound/Toll Free	\$0.1260	\$0.1260	\$0.1310	\$0.1370
Directory Assistance	\$0.6500	\$0.6500	\$0.6700	\$0.7000
Discount	40%	40%	30%	20%
Conference Calling				
*Meet Me	\$0.2700	\$0.2700	\$0.3150	\$0.3600
*Toll Free Meet Me	\$0.3600	\$0.3600	\$0.4200	\$0.4800
*Operator Handled	\$0.3600	\$0.3600	\$0.4200	\$0.4800

* Rates shown include the Conference Calling discount.

** Formerly FCC tariffs. See Application of tariff, herein.

*** CBFi services has been grandfathered and is no longer available to new subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

I. CBFi (Cont'd.)

8. CBFi Agent Plans (Cont'd.)

CBFi Agent Plans (Cont'd.)

PLAN II

	Platinum	Gold	Silver	Copper
Usage Levels	\$150,000	\$100,000	\$50,000	\$30,000
Switched Outbound	\$0.2310	\$0.2210	\$0.2310	\$0.2420
Switched Inbound/Toll Free	\$0.2310	\$0.2210	\$0.2310	\$0.2420
Dedicated Outbound	\$0.1260	\$0.1200	\$0.1260	\$0.1310
Dedicated Inbound/Toll Free	\$0.1260	\$0.1200	\$0.1260	\$0.1310
Directory Assistance	\$0.6500	\$0.6000	\$0.6200	\$0.6500
Discount				
Conference Calling	40%	50%	40%	30%
*Meet Me	\$0.2700	\$0.2250	\$0.2700	\$0.3150
*Toll Free Meet Me	\$0.3600	\$0.3000	\$0.3600	\$0.4200
*Operator Handled	\$0.3600	\$0.3000	\$0.3600	\$0.4200

* Rates shown include the Conference Calling discount.

** CBA services has been grandfathered and is no longer available to new subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

I. CBFi (Cont'd.)

9. CBFi Bronze Agent Plan

CBFi Bronze Agent Plan is available to agents who resold services primarily to small to medium-sized business customers. All CBFi usage, optional Conference Calling usage set forth in Sections 5.4 and 5.5 herein, will be included in calculating customer's total monthly usage. Under this option, customers who utilize Conference Calling are eligible to receive a discount of 20% off Conference Calling base rates. Customer must bill a minimum of \$100 monthly in CBFi switched access usage and a minimum of \$400 monthly in dedicated access usage after discounts are applied. If monthly minimum is not met during customer's second invoice and any subsequent invoices, customer will be charged a \$25 fee, which will be added to customer's bill. Customers migrating from the T-Net platform are not subject to the monthly minimum charges. Other terms and conditions mirror those of CBFi set forth in this Section.

CBFi Bronze Plan Rates

Switched Outbound	\$0.2570
Switched Inbound/Toll Free	\$0.2570
Dedicated Outbound	\$0.1420
Dedicated Inbound/Toll Free	\$0.1420
Directory Assistance	\$0.7300
Discount	20%
Conference Calling	
*Meet Me	\$0.3600
*Toll Free Meet Me	\$0.4800
*Operator Handled	\$0.4800

* Rates shown include the Conference Calling discount.

** CBFi services has been grandfathered and is no longer available to new subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

I. CBFi (Cont'd.)

The following rates apply to new CBFi Customers who did not subscribed to any Primus service offerings within the last 90 days, and who signed up for CBFi service via the business Markets Channel. All CBFi usage, and Conference Calling usage set forth in Section 5.5 herein, will be included in calculating customer's total monthly usage. Under this option, customers who utilize Conference Calling are eligible to receive a discount of 40% off Conference Calling base rates. Customer must bill a minimum of \$100 monthly in CBFi switched access usage and a minimum of \$400 monthly in dedicated access usage after discounts are applied. If monthly minimum is not met during customer's second invoice and any subsequent invoices, customer will be charged a \$25 fee, which will be added to customer's bill. Other terms and conditions mirror those of CBFi set forth in this Section.

CBFi Agent Platinum 2001 Rates

Switched Inbound Toll Free/Outbound	\$0.2210
Dedicated Inbound Toll Free/Outbound	\$0.1200
Directory Assistance	\$0.6000
Discount	
Conference Calling	40%
*Meet Me	\$0.2700
*Toll Free Meet Me	\$0.3600
*Operator Handled	\$0.3600
*Conference On Demand	
Toll Free Dial In	\$0.2100
Toll Dial In	\$0.1680
Dial Out Domestic	\$0.3000

* Rates shown include the Conference Calling discount.

** CBFi services has been grandfathered and is no longer available to new subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

I. CBFI (Cont'd.)

11. CBFI Agent Plan 2002

Available to agents who resold Primus services to small, medium, and large customer bases. Under this program the annual revenue commitment ranges from \$40,000 to \$75,000. All CBFI usage, and optional Conference Calling usage set forth in Section 5.5, herein, will be included in calculating Customer's total monthly usage. Depending upon usage level, customers who utilize Conference Calling are eligible to receive a discount of 25% - 30% off Conference Calling base rates. Customer must bill a minimum of \$100 in CBFI switched and or dedicated access monthly usages after discounts are applied. If total monthly usage is less than \$100, a \$25 monthly minimum fee applies that will be added to Customer's bill for switched access customers. For dedicated access customers, if total monthly usage is less than \$400, a \$50 monthly minimum fee will be added to the customer's bill. Other terms and conditions mirror those of CBFI set forth in this Section.

CBFI Agent Plan 2002 Rates	Gold 2002	Silver 2002
Usage Level	(\$75,000)	(\$40,000)
Switched Outbound	\$0.2770	\$0.3320
Switched Inbound/Toll Free	\$0.2770	\$0.3320
Dedicated Outbound	\$0.1500	\$0.1800
Dedicated Inbound/Toll Free	\$0.1500	\$0.1800
Directory Assistance	\$0.850	\$1.00
Discount Conference Calling	30%	25%
Meet-Me	\$0.2610	\$0.2475
Toll Free Meet-Me	\$0.4200	\$0.4500
Operator Handled	\$0.60	\$0.60
Conference on Demand Toll Free Dial-in	\$0.2587	\$0.2634
Toll Dial-in	\$0.2076	\$0.2063
Dial-out Domestic	\$0.3962	\$0.3969

*CBFI services has been grandfathered and is no longer available to new subscribers

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

J. CFBF*

CBFB is billed in flat rates per minute not sensitive to mileage or time-of-day. Unless expressly stated otherwise in this tariff, CFBF is excluded from all discount programs normally applicable to Virtual Network Services. Accordingly, BFB usage volume will not be applied toward any other discount.

1. CFBF - Switched Outbound \$0.2309/minute
2. CFBF - Dedicated Outbound \$0.1792/minute
3. CFBF - Switched Inbound \$0.2309/minute
4. CFBF - Dedicated Inbound \$0.1792/minute
5. S.U.N. Discount

Customers currently on S.U.N. for interstate service, receive 15% off of CFBF intrastate switched inbound and outbound rates, conference calling rates. In addition, S.U.N. customers who are currently enrolled in any of the following S.U.N. term plans for interstate service, will have term plan discounts applied to intrastate CFBF charges as follows:

ONE YEAR TERM MONTHLY TOTAL		
USAGE COMMITMENT LEVELS	OUTBOUND/Toll Free DISCOUNT(%)	CONFERENCE CALL DISCOUNT(%)
\$100	5.0	5.0
\$1,000	7.5	7.5
\$2,500	10.0	10.0
\$5,000	12.5	12.5
\$7,500	15.0	15.0
\$10,000	17.5	17.5

* BFB service has been grandfathered and is no longer available to new subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

J. CBFB (Cont'd.)

6. S.U.N. Discount (Cont'd.)

TWO YEAR TERM MONTHLY USAGE COMMITMENT LEVELS	OUTBOUND/Toll Free DISCOUNT (%)	CONFERENCE CALL DISCOUNT (%)
\$100	7.5	7.5
\$1,00	10.0	10.0
\$2,500	12.5	12.5
\$5,000	15.0	15.0
\$7,500	17.5	17.5
\$10,000	20.0	20.0

Conditions:

Customers are required to sign an authorization form to accept or decline a term plan. All Intrastate, Interstate, International, Outbound Toll Free, International Toll Free, and Conference Call usage contributes towards monthly commitment levels and receives discounts. The Customer has the first 90 days of the term period to meet commitment. If the Customer terminates the Service within the first 60 days of the term, Primus will charge the Customer for all term plan discounts provided through Service disconnect date. If total monthly billing is not equal to term plan commitment level, then for that month, the Customer will be charged the difference between actual usage and the term plan minimum. Term plans automatically renew for periods equal to the initial period unless Primus notifies the Customer in writing at least 60 days prior to expiration of the then current term, or unless the Customer notifies Primus in writing at least 30 days prior to expiration. Dedicated CBFB traffic is not eligible for S.U.N. S.U.N. is not available with any other offers or discounts.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

J. CBFB (Cont'd.)

7. Eclipse**Discount

Customers currently enrolled in Eclipse for interstate service are eligible to receive the following discounts off the BFB intrastate calls:

Intrastate switched outbound and Toll Free/888: 18.40%

Intrastate dedicated outbound and Toll Free/888: 2.38%

*BFB services has been grandfathered and is no longer available to new subscribers.

**Eclipse is an interstate calling plan formerly designated in Cable & Wireless' Interstate Tariff as CE. For more information about intrastate CE, see sections 8.2.1(A) and 8.2.2(E) of this Tariff.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

J. CBFB (Cont'd.)

8. Horizon Discount

Horizon is available to new customers, who enroll in Primus' Horizon for interstate calling. Horizon is not available to customers currently presubscribed to Primus, except for Eclipse customers, who may request to migrate from Eclipse to Horizon. Under Horizon, the following discounts are available:

+22.33% off BFB switched intrastate outbound and Toll Free/888 calls.

+ 8.07% off dedicated intrastate outbound and inbound Toll Free calls.

*BFB services has been grandfathered and is no longer available to new subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

K. CPCC*

1. PerUnitValue

CPCC is valid until (i) on the date which has been printed on the card, or (ii) if no expiration date is printed on the card, on the date announced to the card holder after the card holder enters his or her PIN; or (iii) otherwise communicated to the cardholder by Primus or until the balance on the card is \$0.00, whichever occurs first. The expiration date shall be one year from the last day of the calendar month during which the Card was issued. Primus shall not issue a refund on any amounts left on the card past its expiration date. Calls are billed in 1-minute increments. Cards are available in various unit denominations. The number of minutes of use for each card shall be the maximum number of minutes at the rates set forth below, covered by the Primus-fixed dollar value of the card. The per unit value listed below excludes any local taxes or surcharges.

Unless stated otherwise in this tariff, a 2-unit surcharge will be added to all CPCC calls that originate at payphones. The surcharge will be assessed in addition to any other rates and fees.

Rates:

All intrastate traffic = 1 unit per minute.

PLANA:

Standard card.

Minimum Purchase (\$)	Rate Per Unit
\$0- \$499.99	\$0.35
\$500.00 - \$999.99	\$0.32
\$1,000.00 - \$1,999.99	\$0.28
\$2,000.00 - \$3,499.99	\$0.25
\$3,500.00 - \$4,999.99	\$0.21

*CPCC service has been grandfathered and is no longer available to subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

K. CPCC* (Cont'd.)

1. PerUnitValue (Cont'd.)

PLANB:

Primus retail card targeted for Asian Community

Rate per Unit \$0.27

PLANC:

A plan where Primus provides Service for Customer-printed cards.
Minimum purchase of 500,000 units required.

Minimum Purchase (Units)	Rate Per Unit
500,000 - 999,999	\$0.21
1,000,000 - 1,999,999	\$0.20
2,000,000 - 2,999,999	\$0.19
3,000,000 - 3,999,999	\$0.18
4,000,000 -4,999,999	\$0.17
5,000,000 - 5,999,999	\$0.16

* CPCC service has been grandfathered and is no longer available to new subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

L. CT LD*

CT LD Dedicated Outbound calls are billed in 6-second increments. All other calls are billed in 6-second increments after a 30-second minimum initial billing period.

1. CT LD Switched Outbound

\$0.2300/minute

2. CT LD Dedicated Outbound

\$0.1290/minute

3. CT LD Switched Inbound

\$0.2300/minute

*The CT LD product has been grandfathered. Only current CT LD Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

L. CT LD* (Cont'd.)

4. CT LD Dedicated Inbound

\$0.1290/minute

5. CT MRC Fee

A monthly, recurring service fee. \$5.00

6. Directory Assistance

Charge per Call: \$0.95

7. Toll Free Features

a. Multi-Location Routing Features

Rate per feature per toll-free number:

Set-up fee: \$50.00

Monthly recurring fee: \$40.00

Change charge: \$50.00

b. Selected Coverage Blocking Features

Set-up fee: \$50.00

Monthly recurring fee: \$40.00

Change charge: \$50.00

*The CT LD product has been grandfathered. Only current CT LD Customers subject to the terms and conditions of this plan, are eligible to reserve the discounts.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

L. CT LD* (Cont'd.)

8. Real Time ANI

Set-up fee per each toll-free number: \$150.00

9. Programmable Toll Free

Monthly fee per each toll-free number: \$ 5.00

10. Toll Free Directory Assistance

Monthly fee per each toll-free number: \$ 15.00

11. Accounting Features

Monthly fee per account with alpha account codes: \$ 2.50

Monthly fee per account with security codes: \$ 2.50

12. Billing Options

- a. Specialized Call Detail Options
Set-Up \$100.00
Monthly Fee \$120.00

*The CT LD product has been grandfathered. Only current CT LD Customers subject to the terms and conditions of this plan, are eligible to reserve the discounts.

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8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

L. CT LD* (Cont'd.)

12. Billing Options (Cont'd.)

b. Weekly Billing

Set-Up	\$100.00
Monthly Fee	\$520.00

c. Monthly Minimum Usage Charge

Per (Toll Free) toll free number	\$10.00
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* The CT LD product has been grandfathered. Only current CT LD Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

M. Partner CBFI*

PLAN I

Minimum monthly usage of \$100 applies. The usage may include all customer's partner CBFI traffic, including international, interstate and intrastate. If the minimum usage volume requirement is not met, the Customer will be charged a \$25.00 fee for each month that \$100 volume requirement is not met.

1.	<u>Switched Outbound</u>				
	Mileage	Base Rate	1 Yr. Term Plan	2 Yr. Term Plan	3 Yr. Term Plan
	All	\$.1725	\$.1691	\$.1673	\$.1639
2.	<u>Switched Toll Free</u>				
	Mileage	Base Rate	1 Yr. Term Plan	2 Yr. Term Plan	3 Yr. Term Plan
	All	\$.1915	\$.1877	\$.1858	\$.1819
3.	<u>Dedicated Outbound</u>				
	Mileage	Base Rate	1 Yr. Term Plan	2 Yr. Term Plan	3 Yr. Term Plan
	All	\$.1328	\$.1301	\$.1288	\$.1262
4.	<u>Dedicated Toll Free</u>				
	Mileage	Base Rate	1 Yr. Term Plan	2 Yr. Term Plan	3 Yr. Term Plan
	All	\$.1354	\$.1327	\$.1313	\$.1286

5. Volume Discounts

Volume discounts set forth below are applied to a base or a reduced term plan rates when customers commit to a particular usage volume level. If the customer does not meet the volume level that he committed to under the Volume Discount plan, then volume discount will not be applied for that billing period.

Total Monthly Usage Commitment*/	Discount
\$100	2%
\$1,000	4%
\$5,000	6%

*/ Usage includes all Partner CBFI I usage plus Conference Calling usage (see Section 8.2.3 of this tariff), as well as intrastate and international Partner CBFI and Conference Calling usage.

*Partner CBFI services has been grandfathered and is no longer available to new subscribers.

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

M. Partner CBFI* (Cont'd.)

PLAN II

Minimum monthly usage of \$100 applies. The usage may include all customer's partner CBFI traffic, including international, interstate and intrastate. If the minimum usage volume requirement is not met, the Customer will be charged a \$25.00 fee for each month that \$100 volume requirement is not met.

1.	Switched Outbound				
	Mileage	Base Rate	1 Yr. Term Plan	2 Yr. Term Plan	3 Yr. Term Plan
	All	\$.1725	\$.1691	\$.1673	\$.1639
2.	Switched Toll Free				
	Mileage	Base Rate	1 Yr. Term Plan	2 Yr. Term Plan	3 Yr. Term Plan
	All	\$.1915	\$.1877	\$.1858	\$.1819
3.	Dedicated Outbound				
	Mileage	Base Rate	1 Yr. Term Plan	2 Yr. Term Plan	3 Yr. Term Plan
	All	\$.1236	\$.1211	\$.1199	\$.1174
4.	Dedicated Toll Free				
	Mileage	Base Rate	1 Yr. Term Plan	2 Yr. Term Plan	3 Yr. Term Plan
	All	\$.1260	\$.1235	\$.1222	\$.1197

5. Volume Discounts

Volume discounts set forth below are applied to a base or a reduced term plan rates when customers commit to a particular usage volume level. If the customer does not meet the volume level that he committed to under the Volume Discount plan, then volume discount will not be applied for that billing period.

Total Monthly Usage Commitment*/	Discount
\$100	2%
\$1,000	4%
\$5,000	6%

*/ Usage includes all Partner CBFI I usage plus Conference Calling usage (see Section 8.2.3 of this tariff), as well as intrastate and international Partner CBFI and Conference Calling usage.

*Partner CBFI services has been grandfathered and is no longer available to new subscribers.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

N. CC* (Cont'd.)

7. Programmable Toll Free

Monthly fee per each toll-free number: \$5.00

8. Toll Free Directory Assistance

Monthly fee per each toll-free number \$15.00

9. Accounting Features

Monthly fee per account with alpha account codes \$5.00

Monthly fee per account with security codes \$10.00

10. Billing Options (Per Location)

Specialized Call Detail Options	EBIS Electronic Billing
Set-Up -0-	Online Set-Up \$20.00
Monthly fee \$25.00	Disc. Set-Up \$25.00
	Magnetic Tape \$100.00

Weekly Billing

Set-Up -0-

Weekly fee \$85.00

11. Surcharges

Payphone \$30.00/per call

976 Calls*

Customer calls to 976-XXXX telephone numbers

Charge Per Call \$2.25

* Directory Assistance, 976 calls and Conference calls do not apply to minimums.

** CC services has been grandfathered and is no longer available to new subscribers.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

O. CG Intrastate Base Rates

CG intrastate usage is billed at a flat rate that is not time or distance sensitive. CG traffic is billed with an 18-second minimum, in 1-second increments thereafter. CG calling types include On-Net to On-Net, On-Net to Off-Net, Off-Net to On-Net, and Off-Net to Off-Net. Discounts off of CG usage may apply based upon customers monthly traffic volume combined with a one to three year term commitment. Monthly recurring and non-recurring charges, Directory Assistance, and 976 calls do not apply in calculating volume discounts.

1. On to On Flat Rate
\$0.0797
2. On to Off Flat Rate
\$0.1375
3. Off to On Flat Rate
\$0.1910
4. Off to Off Rate All Traffic
\$0.3023
5. Volume Discount Schedule

Monthly Volume	Term Commitment % Discount		
	1-Year	2-Year	3-Year
\$0-24,999	0%	0%	0%
\$25,000-\$49,999	5%	7%	10%
\$50,000-\$99,999	10%	12%	15%
\$100,000+	15%	17%	20%

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

O. CG Intrastate Base Rates* (Cont'd.)

6. CG Rate Plans

CG rate plans are designed primarily for new business customers. Toll Free and Conference Calling service are available in conjunction with Customer's CG service. The Customer's overall Primus voice usage will approximate the usage levels below. The discounts below apply to the Conference Calling rates that appear in Section 8.2.3 of this tariff. No other discounts apply under this option. Customer must bill a minimum of \$100 in total CG switched access monthly usage after discounts are applied. If total monthly, switched access usage is less than \$100 per location, a \$25 minimum monthly fee applies and will be added to customer's bill. CG dedicated access customers and customers utilizing both switched and dedicated access service must bill a minimum of \$400 per location after discounts are applied. If the sum of customer's total monthly dedicated usage, or its combined monthly dedicated and switched access usage falls below \$400, a \$50 minimum monthly fee applies and will be added to customer's bill.

*CG service has been grandfathered and is no longer available to new subscribers.

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LOCAL AND INTEREXCHANGE BUSINESS SERVICES TARIFF

SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.2 Rates (Cont'd.)

O. CG Intrastate Base Rates* (Cont'd.)

6. CG Rate Plans (Cont'd.)

	Plan 1	Plan 2	Plan 3	Plan 4
Usage Levels	\$100,000	\$75,000	\$50,000	\$30,000
Switched Outbound	\$0.2100	\$0.2100	\$0.2100	\$0.2150
Switched Inbound/Toll Free	\$0.2100	\$0.2100	\$0.2100	\$0.2150
Dedicated Outbound	\$0.1525	\$0.1600	\$0.1625	\$0.1675
Dedicated Inbound/Toll Free	\$0.1525	\$0.1600	\$0.1625	\$0.1675
On to On Flat Rate	\$0.0275	\$0.0450	\$0.0500	\$0.0550
Discount				
Conference Calling	55%	50%	40%	30%

Premium Agent CLD (PACLD)

All calls are switched access, billed in six (6) second increments after a thirty (30) second minimum per call duration.

Average Monthly Volume	Switched Outbound
\$1.00-\$350.00	\$.2390
\$351.00-\$550.00	\$.2190
\$551.00-\$749.00	\$.1900
\$750.00-\$999.00	\$.1570
\$1,000.00+	\$.1530

Average Monthly Volume	Switched Inbound/Toll Free
\$1.00-\$150.00	\$.2600
\$151.00-\$650.00	\$.2590
\$351.00-\$500.00	\$.2290
\$501.00-\$750.00	\$.2200
\$750.00-\$999.00	\$.1670
\$1,000.00+	\$.1530

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.3 Rates – Additional Options (Cont'd.)

F. Operator Services

1. Per Minute

Miles	Day		Evening		Night/Weekend	
	First	Add'l	First	Add'l	First	Add'l
All		\$.3500		\$.3500		\$.3500

2. Surcharges

a.	Service	Charge(\$) Rate
	Directory Assistance	
	0+ Phone Card/Paid	\$1.40
	0+ Third Party Verbal	\$1.40
	0+LECCard	\$1.40
	0-LEC Card	\$1.40
b.	Station to Station	
	0+ Phone Card/Paid	\$2.45
	0- Phone Card/Paid	\$3.60
	0+ Collect	\$2.45
	0- Collect	\$3.60
	0+ Third Party	\$2.45
	0- Third Party	\$3.60
	0+ LEC Card	\$2.45
	0- LEC Card	\$3.60
c.	Person to Person	
	0+ Phone Card/Paid	\$4.90
	0- Phone Card/Paid	\$4.90
	0+ Collect	\$4.90
	0- Collect	\$4.90
	0+ Third Party	\$4.90
	0- Third Party	\$4.90
	0+ LEC Card	\$4.90
	0- LEC Card	\$4.90

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.3 Rates – Additional Options (Cont'd.)

F. Operator Services (Cont'd.)

2. Surcharges (Cont'd.)

d. Additional Services

LEC Mechanized Domestic	\$1.45
LEC Mechanized Int'l	\$2.45
Busy Line Verify Phone Card/Paid	\$6.50
Busy Line Verify LEC/PTT	\$6.50
*Emergency Interrupt Phone Card/Paid	\$13.00
*Emergency Interrupt LEC/PTT	\$13.00
Casual Caller InterLATA	\$1.50
Casual Caller IntraLATA	\$1.50

* Emergency Interrupt services include Busy Line Verify surcharges.

3.	Time Periods	M-F	
	Day		8am-5pm
	Evening	Su-F	5pm-11pm
	Night	Su-F	11pm-8am
		Sa	All Day
		Su	8am-5pm

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SECTION 8 – PRIMUS TELECOMMUNICATIONS SERVICES AND RATES (CONT'D.)

8.2 Cable and Wireless Services and Rates (Cont'd.)

8.2.3 Rates – Additional Options (Cont'd.)

G. Expedite Charge

Charge applicable to expedited installation of dedicated access to Service, upon Customer's request for such expedited Service.

\$250.00

H. Early Termination/Discontinuance Charge

Early termination or discontinuance charges are set forth in individual customer agreements, if any, or if none are set forth therein, the charge consists of the minimum commitment amounts remaining in the term. For example, if the Customer committed to \$400 per month in charges, and the Service is discontinued three (3) months prior to the expiration of the specified term, the amount due to Primus is equal to 3 [three months] x \$400 [minimum monthly commitment] or \$1,200.

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